

NEW!

MONTHLY BILLING



**NEW
RATES
FOR 2017
INSIDE**

Starting January 2017, to help you budget more easily, you will receive your sewer bill each month, instead of quarterly.



**Northeast Ohio
Regional Sewer District**

NEW RATES

The Sewer District has scheduled new sewer rates to fund major construction projects and increased costs for operations and maintenance.

RATE SCHEDULE per MCF*

	MONTHLY BASE CHARGE	Cleveland		Suburbs	
		REGULAR	REDUCED [†]	REGULAR	REDUCED [†]
2017	\$3.60/2.15 [†]	\$83.10	\$49.85	\$84.60	\$50.85
2018	\$4.95/2.95 [†]	\$88.40	\$53.05	\$89.60	\$53.85
2019	\$6.35/3.80 [†]	\$94.15	\$56.50	\$95.05	\$57.10

How your sewer bill is calculated:

The amount of water you consume—measured in MCF (1,000 cubic feet)—is multiplied by the rate shown above. The base charge is then added to that total.

Charges reflect actual water consumption.

* MCF = 1,000 cubic feet of water = 7,480 gallons.

† Homestead or Affordability programs (*see back*)

NEW STORMWATER FEE

The Sewer District is also responsible for addressing regional problems (flooding, streambank erosion, pollution) that occur when large volumes of rain and melted snow flow from one community to another.

Our Stormwater Management Program provides a regional solution to problems that cross community boundaries and borders. To fund this work, a separate fee based on the amount of impervious surface on your property (i.e. roof, driveway) appears on your sewer bill.

neorsd.org/stormwater

How are sewer rates determined?

The Sewer District conducts rate studies that help us prioritize the wastewater-treatment projects, personnel, and obligations needed to keep clean water flowing and keep our Great Lake great. We also factor in the cost of natural resources, and population and income trends across our service area.

The result is a five-year rate schedule that allows us to do our work. Your sewer bill is an investment in that work.

HOW YOUR SEWER BILL IS SPENT

Every dollar you pay on your sewer bill is divided between *daily operation and maintenance* (about 49¢ of every dollar), and *construction and loan repayment* (the other 51¢).

YOUR SEWER DOLLAR



49¢ OPERATION & MAINTENANCE



51¢ CONSTRUCTION & LOAN REPAYMENT

One major construction program, **Project Clean Lake**, will reduce Lake Erie pollution by 4 billion gallons a year.



It's a very expensive, federally-mandated program expected to cost \$3 billion over 25 years. Over the next five years, about 38¢ of every sewer-bill dollar will go towards Project Clean Lake.

Nobody likes higher utility bills. When it comes to sewers, billions of dollars are needed to maintain an aging but reliable system.

COST-SAVING PROGRAMS

HOMESTEAD

Available to customers 65+, or under 65 and totally disabled. Income limits change annually. [**neorsd.org/save**](https://neorsd.org/save)

WASTEWATER AFFORDABILITY

Eligibility criteria is based on income and number of people in your household. [**neorsd.org/rates**](https://neorsd.org/rates)

SUMMER SPRINKLING

Bases summer water consumption on winter use, unless actual summer consumption is lower.

[**neorsd.org/summer**](https://neorsd.org/summer)

CRISIS ASSISTANCE

Is a change in marital status, employment, or medical bills affecting your ability to pay your sewer bill? [**neorsd.org/save**](https://neorsd.org/save)

Call Customer Service at 216.881.8247 for details and eligibility information.